



VISA BUSINESS  
PLATINUM



VISA BUSINESS CARD OF FAST BANK HAS  
AN EXCEPTIONAL PACKAGE OF PRIVILEGES

- VISA BUSINESS CONCIERGE
- CHATBOT
- FREE ACCESS TO BUSINESS LOUNGES
- FAST TRACK
- WARPPING OF LUGGAGE
- FULL INTERNATIONAL TRAVEL INSURANCE
- MULTIPLE PREMIUM OFFERS AND SERVICES IN PLATFORMS PROVIDING MARKETING AND BUSINESS  
PROCESS MANAGEMENT SERVICES

## VISA BUSINESS CONCIERGE

Visa Business Platinum cardholders have the exclusive opportunity to use the Concierge service provided with the card, which acts as an assistant in various matters



### Finds necessary information

- transportation tickets
- addresses and phone numbers
- event announcements and information



### Helps in household questions

- order delivery or reserve a table
- find a product or service
- remind you about an event



### Helps in business processes

- provide legal advice on company registration
- find partner companies for the sale of products
- select reliable suppliers for the purchase of building materials
- select office water supply companies, etc.

## VISA CONCIERGE CHATBOT

Visa Concierge Chatbot allows the cardholder to learn about all the privileges of the card in one place. By connecting the Chatbot to any of the Viber, Telegram or WhatsApp applications registered with your primary phone number at the Bank, you can have an online assistant that allows you to contact the Concierge service and use the various services offered. To use the Viber, Telegram or WhatsApp applications, first of all, you need to use the following QR code:



<https://concierge-service-1.mssg.me>

# DRAGONPASS

What is **DRAGONPASS**? Visa continues to provide premium cardholders with the best digital opportunities with a new partner - DRAGONPASS. The DRAGONPASS program is a special program with certain privileges for access to business lounges at airports, which operates independently of the airline and the class of the ticket. **How to take advantage of the offer?**

2 options to take advantage of the offer:

## Option 1 Visa Airport Companion Application



Download the app via the App Store or Google Play

- Register your valid Fast Bank Visa Premium card in the app to access the card's benefits for airport lounges
- Find a specific business lounge you want to access and click the “Walk In” button
- Click the “Membership Button” for digital access.

# DRAGONPASS

## Option 2

### Visa Concierge chatbot

#### How to use it?

- Go to the Visa Concierge chatbot.
- Find the “Lounge” button in the main menu section.
- Check the availability of the service for the attached cards.
- Click the “get a Digital membership card” button to get digital access.

In the “Explore” section of the app, you can search for available lounges by selecting the desired airport or country. The main page also includes a quick link to the list of lounges.

What does the subscription include? You can view the “How it Works” section in the “Membership” section of the app to see what your subscription includes. It is visible on the “Home” screen, under the “Membership” section.

For **unlimited** access, cardholders must make a non-cash payment of at least \$400 within the previous 35 days. Otherwise, once a year.

## FAST TRACK

### **Fast Track service in Zvartnots and in more than 50 international airports**

Visa Business Platinum cardholders have the opportunity to use the Fast Track service at Zvartnots International Airport twice a year for free. It allows you to go through airport check-ins on a priority basis, saving you time.

#### **To use Fast Track service, it is required to:**

- Register or be registered in the Visa Concierge chatbot.
- Select “Fast Track service at Zvartnots Airport” from the main menu of the chatbot.
- Click the “Get QR Code” button.
- Receive a personal QR code to use the service.

## FREE PARKING IN ZVARTNOTS AIRPORT

**Visa Premium cardholders can park their car at Zvartnots Airport with the help of the Visa Concierge chatbot, using the available packages:**

- 1 hour voucher
- 2 hours voucher

Visa Business Platinum cardholders can use any package once a year.

### **How to use the offer?**

- Open the Visa Concierge chatbot on Telegram or Viber.
- Select the “Zvartnots Parking” section.
- Select the required package: 1 or 2 hours.
- Receive your voucher and present it at the airport parking lot.



[https://mssg.me/concierge\\_\\_service](https://mssg.me/concierge__service)

## FREE WRAPPING OF LUGAGGE IN ZVARTNOTS AIRPORT

### How to use the service?

- Present your Fast Bank Visa Business Platinum card at the baggage wrapping point at Zvartnots Airport.
- Inform the staff that you would like to use the service.
- Get the opportunity to use the baggage wrapping service for free for up to 3 pieces of baggage per year.

Daily limit: 1 piece of baggage packing within 24 hours.

## FULL INTERNATIONAL TRAVEL INSURANCE

**Fast Bank's Visa Business Platinum card** comes with various travel insurance coverages, to use which it is necessary that travel ticket and/or hotel payments are made with the **Visa Business Platinum card**.

Travel insurance provides protection against a number of events during travel, such as medical expenses, delayed luggage, flight delays, missed flights, loss of money, etc. In such cases, insurance provides financial compensation.

The cardholder is also provided with a Certificate of Insurance, the terms of which can be found at the following link:

<https://cardholderbenefitsonline.com/>

## MULTIPLE PREMIUM OFFERS AND SERVICES FROM PARTNERS IN ARMENIA AND WORLDWIDE

- **SIXT**  
Valid until October 25, 2026  
Up to 15% discount on car rental
- **Agoda**  
Valid until October 30, 2026  
Up to 12% discount on bookings with Agoda.com
- **Booking.com**  
Valid until May 31, 2026  
Up to 8% discount on accommodation with Booking.com
- **Avis**  
Valid until December 31, 2026  
Up to 35% discount on car rental with Avis
- **Rentalcars**  
Valid until June 15, 2027  
Up to 10% discount on car rental

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